



A&A SERVICES
HOME IMPROVEMENT

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115 North Street
Salem, MA 01970

August 17, 2011

National Lumber
33 Mason Street
Salem, MA 01970

To Whom It May Concern:

I am writing to thank you for the great service and training you provide. This is not something I do that often, but being a contractor for over 28 years and receiving letters of appreciation from my customers for the good work that we do, makes it worth the effort.

There are many lumber yards out there to choose from but what moved me to write this letter is how National Lumber works to keep its customers (contractors) educated from the new EPA RRP lead paint rules, OSHA safety classes, Energy Star programs, business and legal programs.

To top it off, as a contractor, I receive all these programs plus great service and competitive pricing.

Thanks again for all the work you do. Doing business with you is a pleasure.

Sincerely,

Christopher Zorzy
President
A & A Services, Inc.
115 North Street
Salem, MA 01970